



Quality Policy Statement

ENZO Nutraceuticals is committed to achieving the highest possible quality standards applicable to its business activities as a manufacturer of pine bark derived ingredient products for the food, dietary supplement, cosmetics, and pharmaceutical industry, and as a dietary supplement product marketer.

ENZO is committed to ensure full compliance of all its products with applicable rules and regulations for food, dietary supplement and cosmetics safety and quality. ENZO's quality assurance and control programs ensure that all operations and products meet established specifications and customer expectations.

Products will not be distributed by ENZO if it is determined that stated specifications are not met.

It is the responsibility of every ENZO employee to ensure that only quality product is made available to ENZO customers.

All ENZO products and processes shall be formulated, designed and implemented, taking into consideration compliance with regulatory and quality standards.

ENZO will establish and maintain quality systems that provide the basis to measure and sustain our quality objectives for every product it sells.

ENZO will consistently produce product to specifications that reflect customer key needs. If this is not achieved, shortcomings shall be promptly addressed and appropriately mitigated.

ENZO personnel will monitor quality of operations and products on an ongoing basis via routine production quality data, QC procedures, and customer complaints. This data will be used to correct and/or prevent any quality problems.

All unexpected quality incidents shall be investigated and systemic solutions to prevent their recurrence shall be identified and implemented when appropriate.

Senior operations, compliance and business personnel will review quality results at least annually.